

Shipping & Returns

All our concrete products are made to order. Concrete Crush aims to create and ship all products within 2-3 weeks of receiving payment confirmation. Payment is accepted via Paypal.

We ensure that all our products are packed with extreme care so that your purchase arrives safe and sound. Please note that we cannot be responsible for any items damaged or lost during shipping. Our shipping partners are Australia Post and Fastway Couriers and all prices are listed in Australian Dollars. We ship Australia wide only.

Customer satisfaction is really important to us. If you have any issues with the item you have received, please contact us asap. All orders are non-refundable upon checkout confirmation. If you change your mind with the order, contact us immediately so we can amend this.

Our planters do not have drainage holes. We recommend these planters for indoor use only. Concrete is durable and strong but should still be treated carefully. It will break if dropped or knocked against a hard surface. If you plant directly into your pot, please remember that the weight and pressure of soil together with plant growth may cause cracking. We do not refund should this occur.